Imagen que contiene Logotipo

El contenido generado por IA puede ser incorrecto.

**Alumno**: Vicente Arriagada Cofré

**Alumno**: Christian Riquelme Aredo

**Alumna**: Catalina Saldías Arévalo

**Profesor**: Daniel Montero Valenzuela

**Asignatura**: Capstone PTY4614\_701D

06 de Septiembre de 2025

**Informe:**

**Plataforma de Gestión de Viajes Corporativos**

Contenido

[**Abstract** 2](#_Toc208401914)

[**Resumen** 3](#_Toc208401915)

[**Individual Conclusion** 3](#_Toc208401916)

[**Closing Thoughts** 3](#_Toc208401917)

## **Abstract**

The everyday hardware and software we use every day doesn’t try too much to help older demographics into implementing them into their daily lives. adding features that end up confusing more than providing a concrete way to handle them while being new to them. This study tackles an existing problem within the workplace and the rapidly changing technologies. leaving behind older employees that were or still are in the workforce. which always struggled with handling tools that never had the time or help to properly use them in their workspace. Most software is made in mind of a user that already knows how to use it intuitively. These faults end up creating a slower administrative process within any company that is forced to still utilize obsolete tools due to the lack of appropriate guidance to help those employees to learn any modern applications. Our main goal in our professional career is to create a more welcoming environment to demographics that aren't familiar with any technology or don't really use it that often. It reaches our skills of creating solutions that manage to provide better results and automate problems that otherwise would be fully manual. We prioritize a specific problem within many businesses managing travel agencies. Our solution proposes a benefit for both efficiency and the overall business with their management regarding those obsolete business processes that slow down other tasks. and to help users take a step to understand how to take on modern tools. The main focus of our project is to guide employees through an easy process of evolution and guidance on a new frontier in their careers, helping them learn how to appropriately use software that would otherwise be too complex for them to learn on their own without years of experience. Many companies still use older tools due to the difficulty. Despite our limited time. Everything this project requires has already been thought of within our years at this institute. We have the tools and knowledge to bring this project to reality.

Keywords: Learning, Solution, Guidance, Evolution.

## **Resumen**

Las tecnologías que uso uno diariamente siempre están la mayoría pensadas en demográficas que crecieron con la evolución de todos los productos que ahora usamos diariamente. Añadiendo características que realmente terminan confundiendo a usuarios que no estén tan familiarizados. Nuestro estudio intenta contrarrestar una problemática que se encuentra en el espacio laboral y el mundo en general. Usuarios mayores de edad siempre han tenido demasiada dificultad a la hora de integrarse a estas nuevas tecnologías tanto como dentro del trabajo como su vida fuera esta. El software generalmente no da las herramientas para comprenderlo y está pensado para personas que ya están familiarizadas con las mismas. Nuestro mayor propósito como profesionales es proveer un ambiente más accesible para que los usuarios puedan empezar y aprender a usar estas herramientas. El cual se complementa con nuestras competencias como ingenieros la cual corresponde a la creación de soluciones informáticas. Esta solución se enfoca en el ámbito de procesos administrativos obsoletos. Especialmente en el manejo de viajes corporativos. Una aplicación web con todos los procesos para gestionar estos viajes de una manera moderna y fácil de entender. Muchas empresas aún mantienen aplicaciones desactualizadas u obsoletas debido a la falta de recursos para ayudar a sus empleados a entender nuevas proposiciones de software. Obligándolos a utilizar procesos manuales.

## **Individual Conclusion**

With our proposal. We would give this the opportunity to be a new way to help employees to see the benefits of modern solutions and provide them with the necessary tools to guide them in their learning process.

## **Closing Thoughts**

Our main goal and principal objective. comes with our philosophy to provide a better feature to help different demographics to tackle new technologies on their own time and the proper accessibility to make this process easy.